



Job Title	Guest Support Worker - Relief team
Job Purpose:	To provide operational and guest support as part of a unique & holistic accommodation-based service for destitute asylum seekers
Salary	£9.90 per hour
Term of Contract	Shifts will become available on adhoc basis
Location	Glasgow
Responsible to	Service Manager
Hours per Week	Safe in Scotland is a 24hr service. Our shifts are 12hrs either during the day or night.
Annual Leave Entitlement	Worked out on a standard basis as a percentage of hours worked, based on the full time equivalent of 33 day (inc public holidays)
Probation period	6 months
Safeguarding	The successful candidate will be required to complete Disclosure Scotland checks as appropriate to the role
Closing date	N/A

Safe in Scotland is a registered charity (SC047169)

www.safenscotland.com

Key Areas of Responsibility:

- To promote choice, well-being and the safeguarding of guests, in direct engagement and through the operation of the accommodation itself
- To provide practical assistance and signposting for people as required, whilst encouraging personal responsibility and maximising personal choice
- To enable guests to make informed decisions about their lives
- To promote effective communication among colleagues
- To be committed to promoting a safe working environment for your colleagues and guests
- To actively take responsibility for assessing, recording, reporting and managing risks and incidents within the building and the whole working environment
- To record and report information in accordance with operational guidelines
- To promote, monitor and maintain health, safety and security within the working environment
- Other duties as required by the Service Manager or other Manager in charge

PERSON SPECIFICATION

Requirements	Essential	Desirable
Experience, Knowledge & Skills	Experience of working directly with people who have experienced homelessness and/ or in a social care setting	Professional experience of tackling the issues faced by destitute asylum seekers in Glasgow
	Effective team worker and ability to show leadership, make and own decisions, and	Knowledge of a language in addition to English, particularly Arabic, Sorani and Farsi

	take responsibility for your own actions	
	Ability to relate to and communicate well with people from a diverse range of backgrounds, including those who have experienced trauma and crisis	Experience of supporting/mentoring volunteers
	Self-motivated and able to work on own initiative	Experience of working in a residential social care/homelessness setting
	Self-motivated and able to work on own initiative	Experience of using GSuite
	Skills to safely handle difficult situations	First aid and/or fire warden certificate
	Sound values, including compassion and empathy, and an awareness of stigma and discrimination experienced by asylum seekers and people who are homeless	
	Demonstrable understanding of professional boundaries and how they relate to safeguarding and wider best practice	
	Commitment to anti-racist and human rights based practice	
	Good admin skills, including use of email, word and excel.	
Additional Requirements	Flexibility to work a range of shifts across a 24-hour, 7 day a	

	week pattern.	
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